

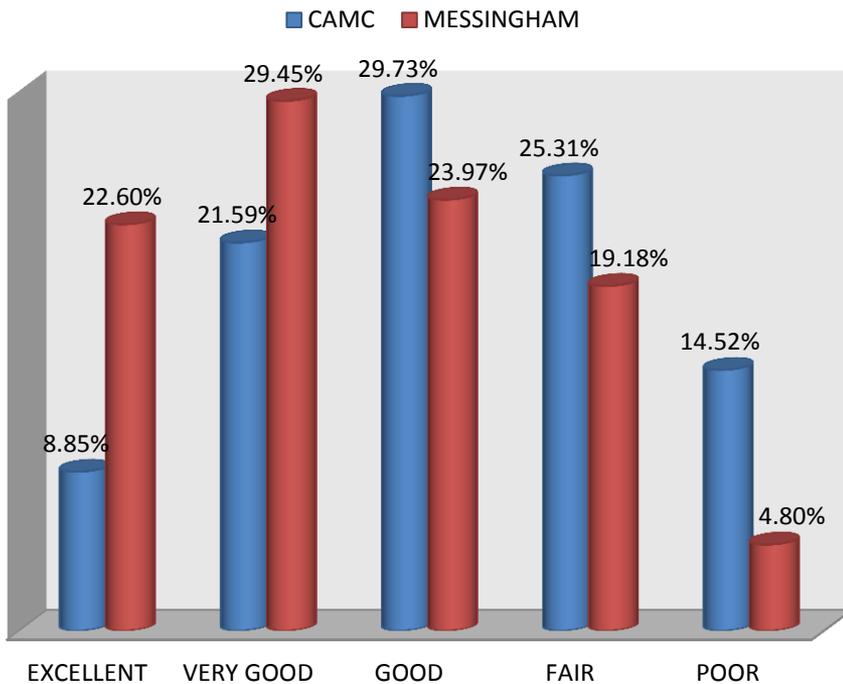


**CAMBRIDGE AVENUE
MEDICAL CENTRE
&
MESSINGHAM FAMILY
HEALTH CENTRE**

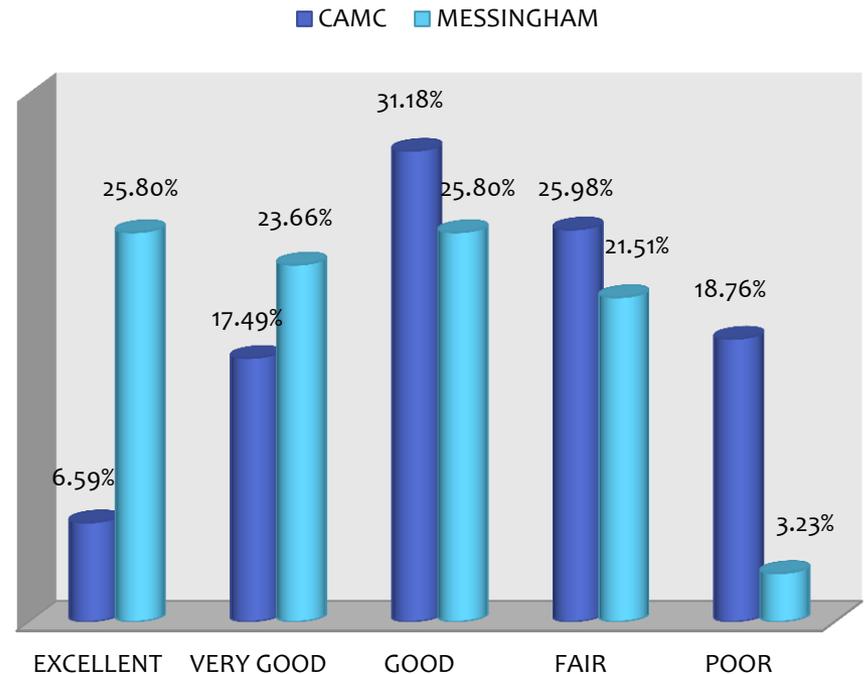
**PATIENT SURVEY RESULTS
NOVEMBER/DECEMBER 2017**

ABILITY TO GET THROUGH ON THE PHONE...

NOVEMBER 2016



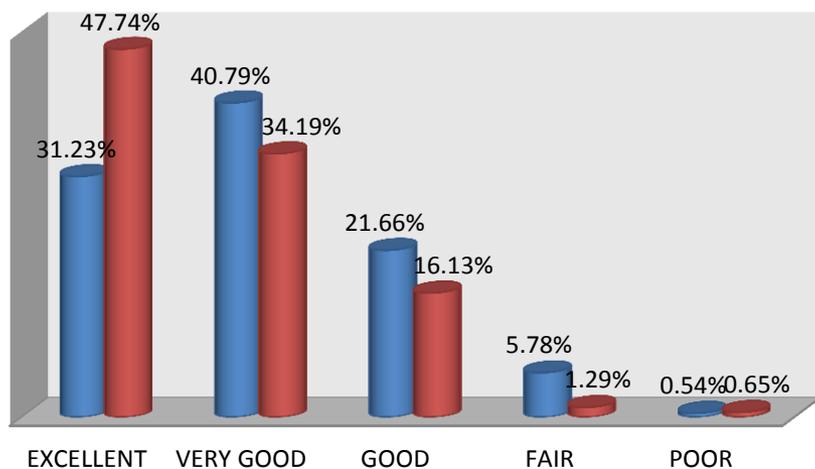
NOVEMBER/DECEMBER 2017



HELPFULNESS OF RECEPTIONISTS...

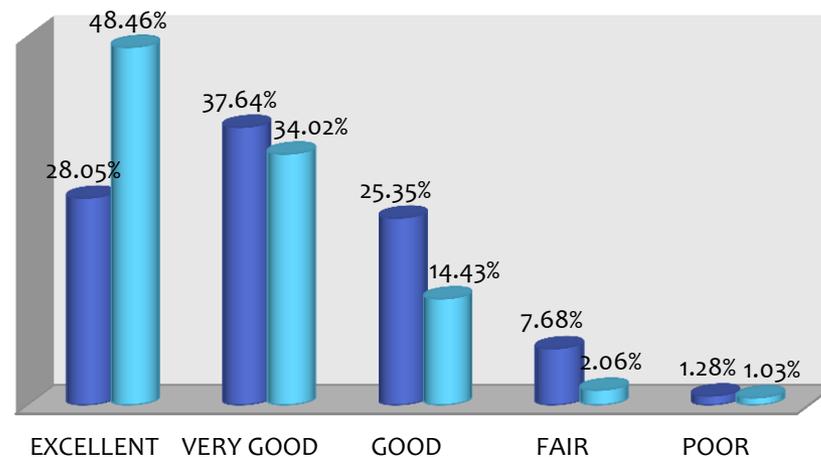
NOVEMBER 2016

■ CAMC ■ MESSINGHAM



NOVEMBER/DECEMBER 2017

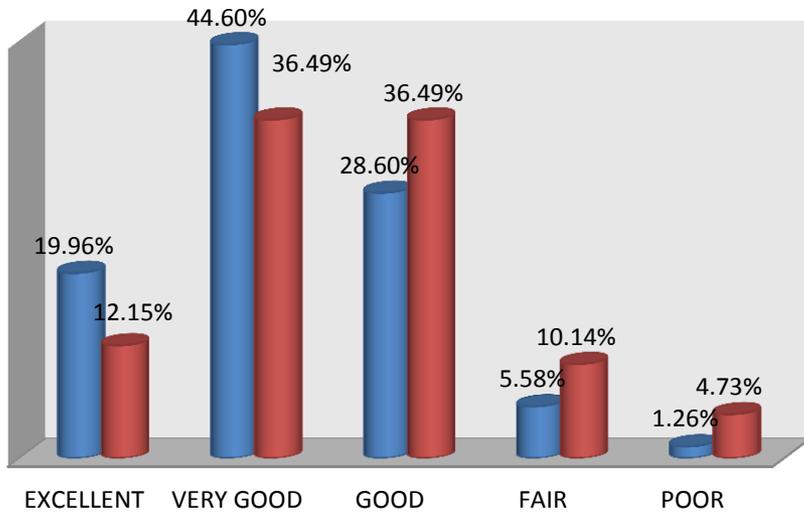
■ CAMC ■ MESSINGHAM



OPENING HOURS OF THE PRACTICE

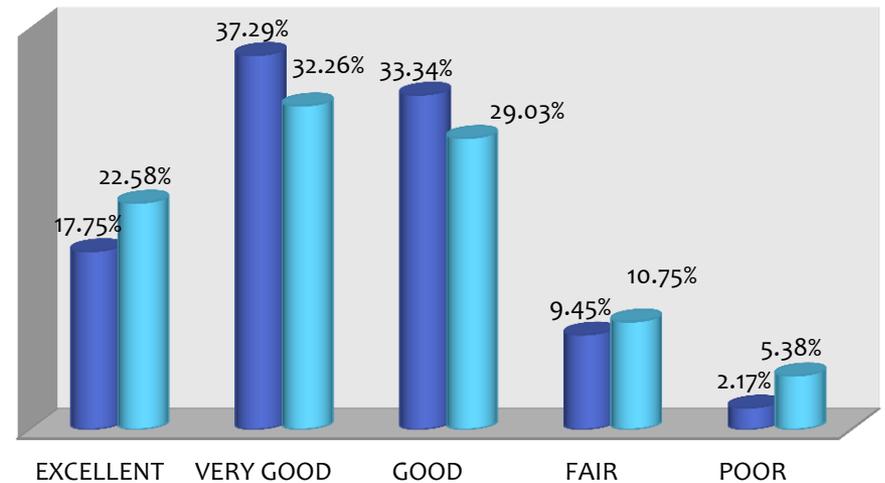
NOVEMBER 2016

■ CAMC ■ MESSINGHAM



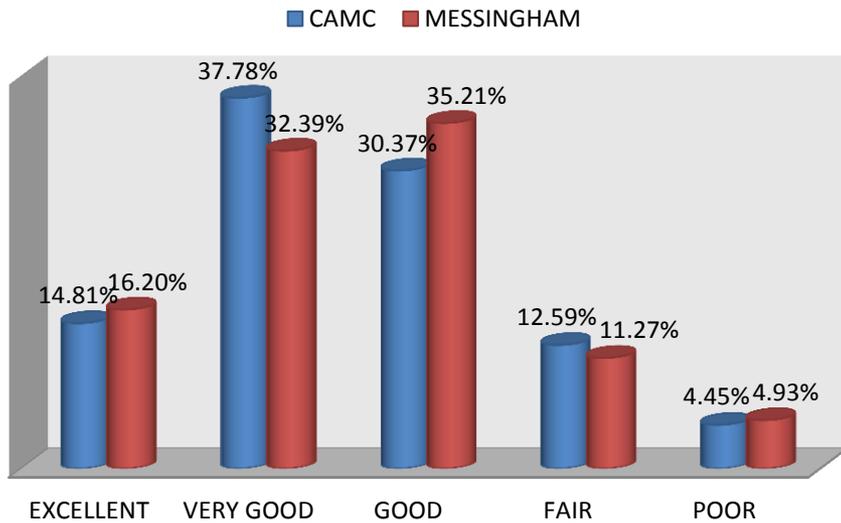
NOVEMBER/DECEMBER 2017

■ CAMC ■ MESSINGHAM

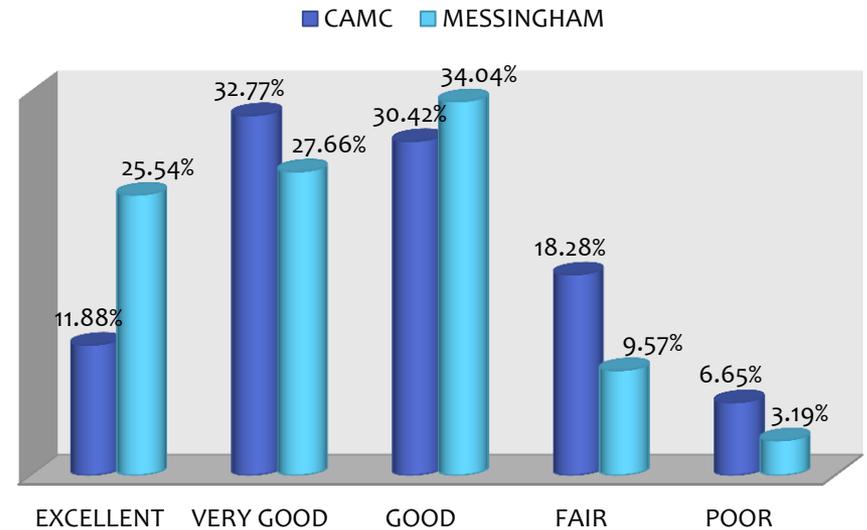


APPOINTMENT TIME

NOVEMBER 2016



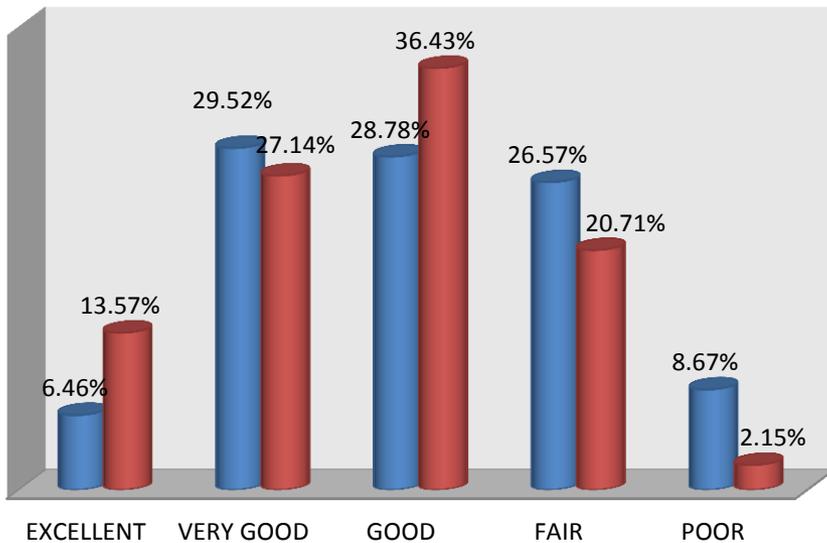
NOVEMBER/DECEMBER 2017



WAITING TIMES UPON ARRIVAL

NOVEMBER 2016

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NOVEMBER/DECEMBER 2017

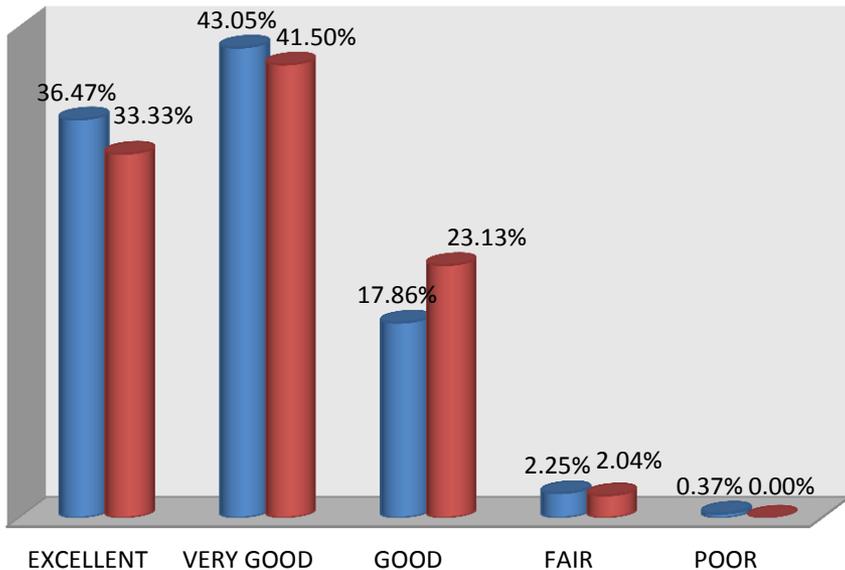
■ CAMC ■ MESSINGHAM



QUALITY OF CARE BY DOCTOR

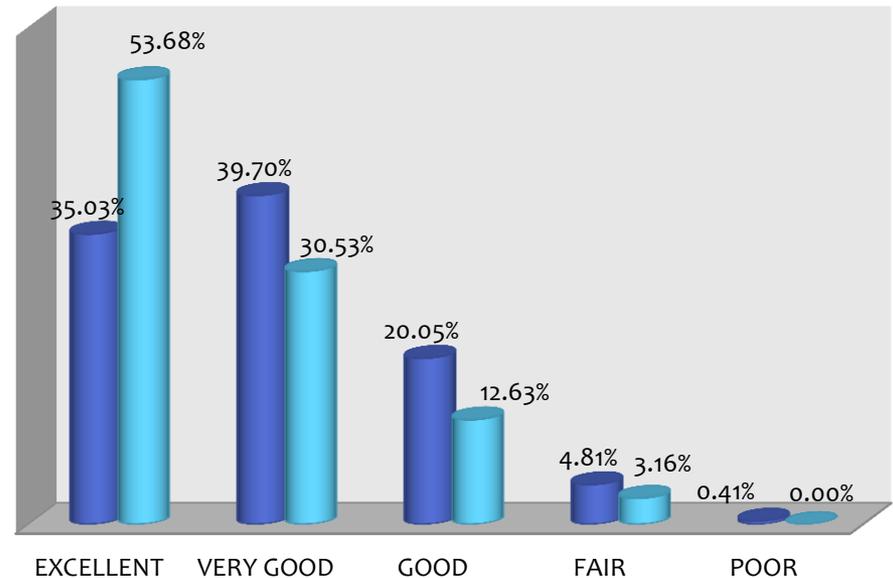
NOVEMBER 2016

CAMC MESSINGHAM



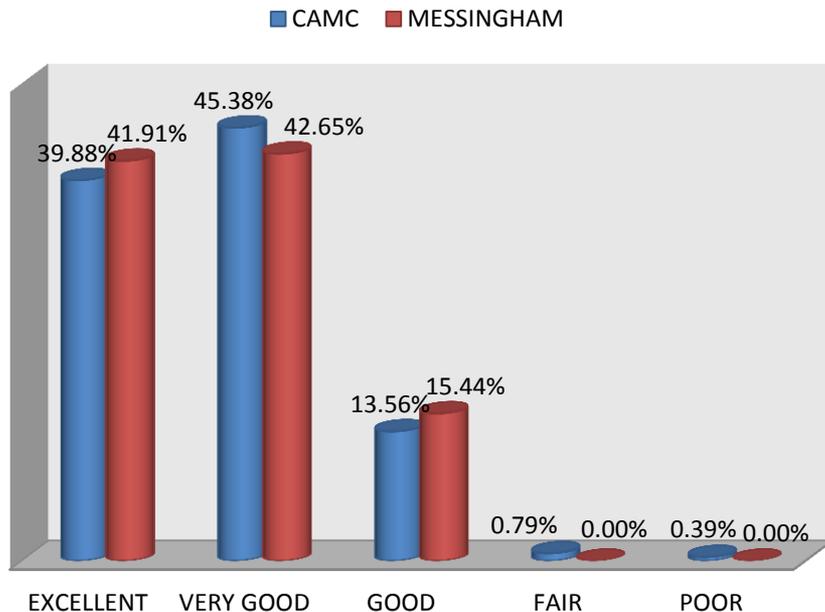
NOVEMBER/DECEMBER 2017

CAMC MESSINGHAM

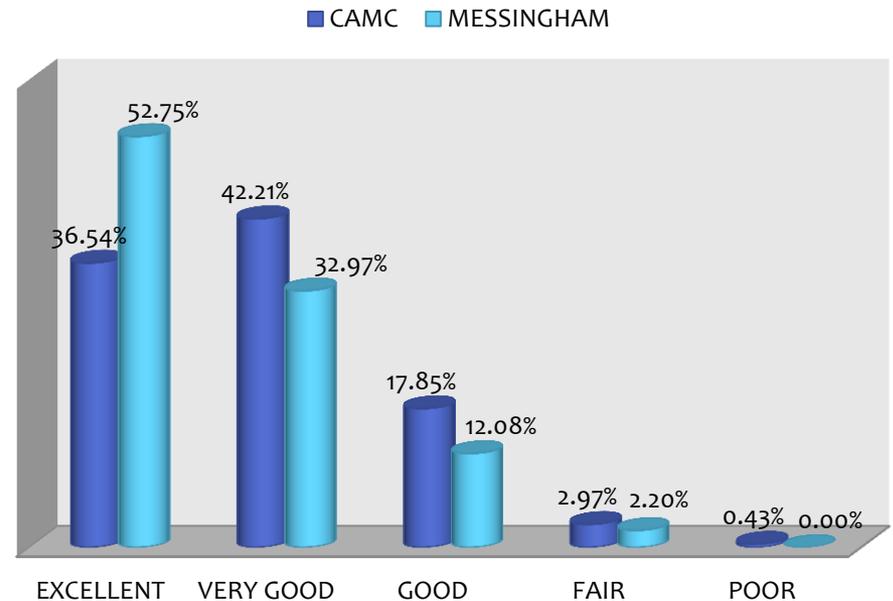


QUALITY OF CARE BY NURSE

NOVEMBER 2016



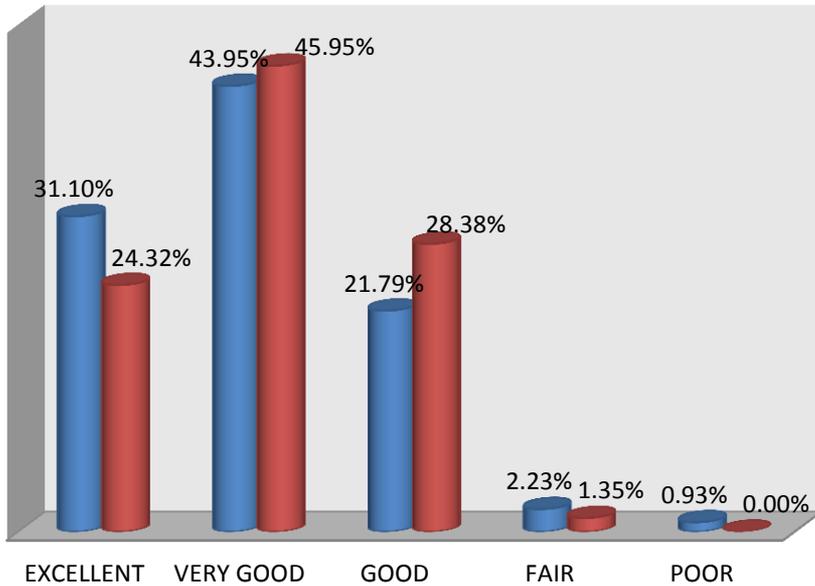
NOVEMBER/DECEMBER 2017



OVERALL QUALITY OF SERVICES

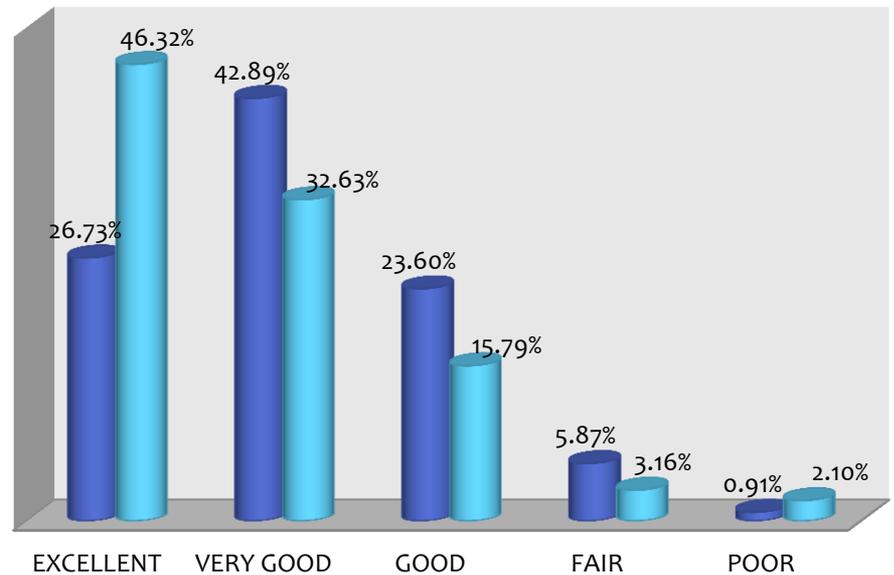
NOVEMBER 2016

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NOVEMBER/DECEMBER 2017

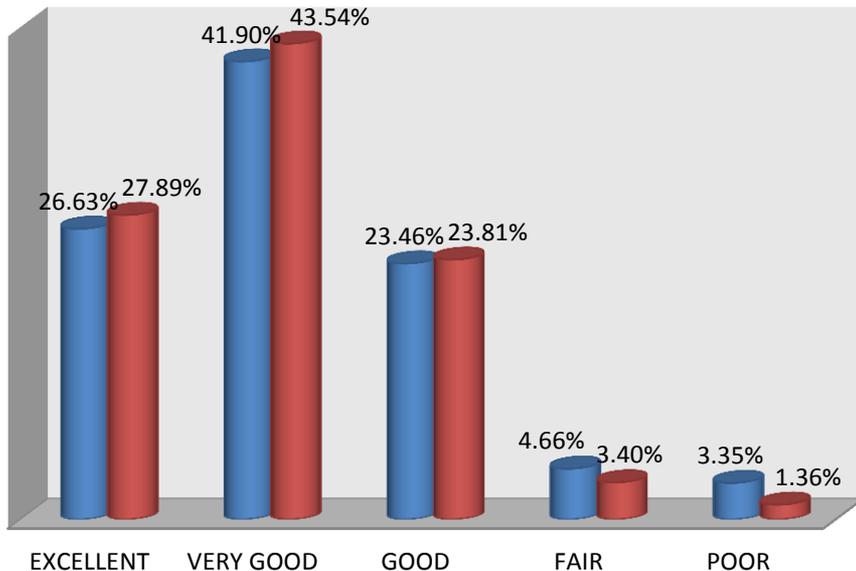
■ CAMC ■ MESSINGHAM



ACCESSIBILITY OF THE PRACTICE

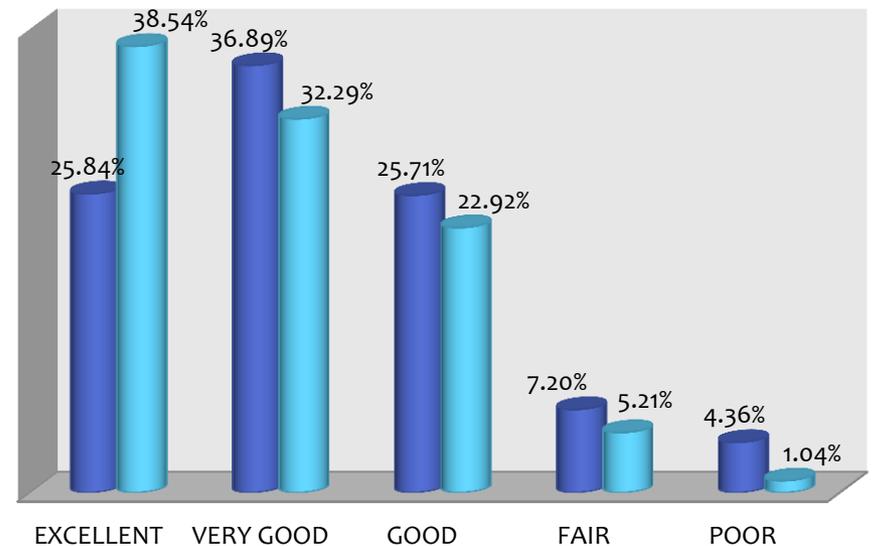
NOVEMBER 2016

CAMC MESSINGHAM



NOVEMBER/DECEMBER 2017

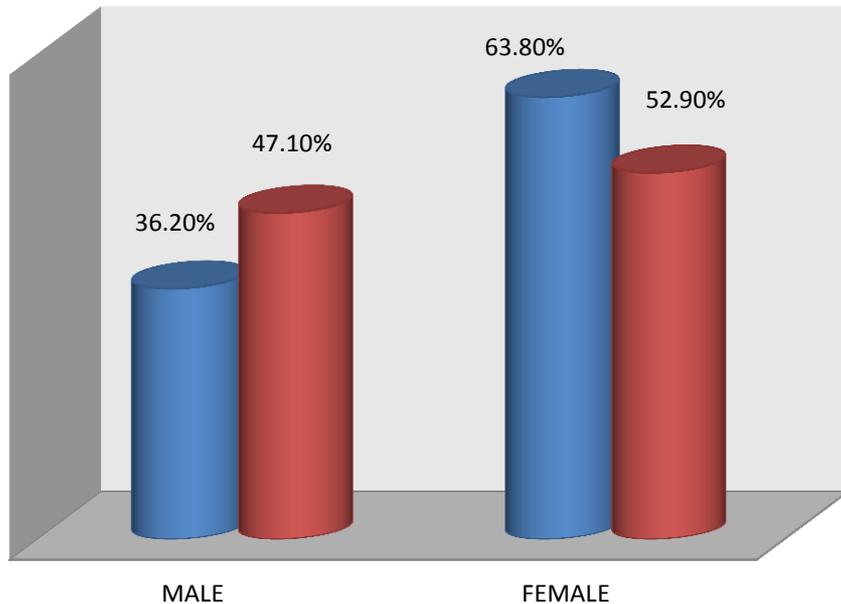
CAMC MESSINGHAM



MALE/FEMALE

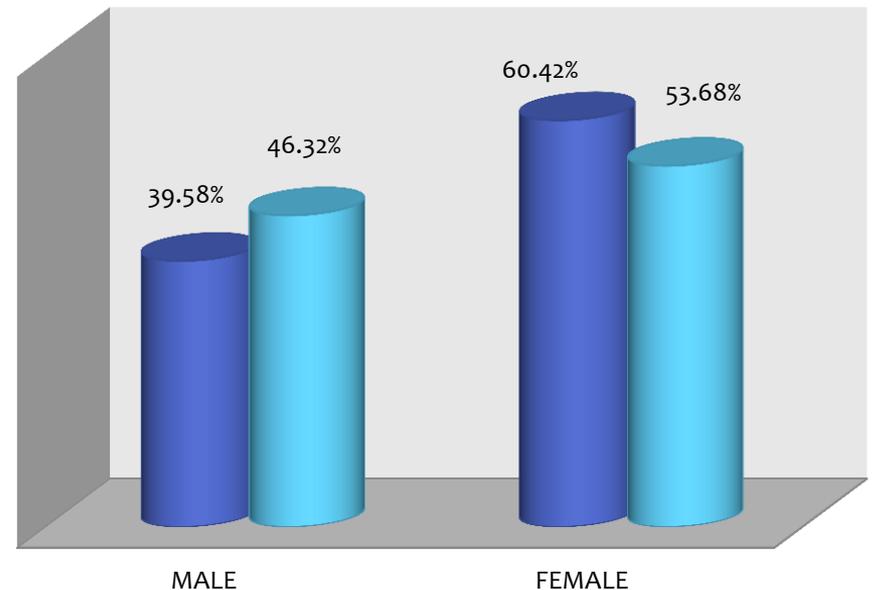
NOVEMBER 2016

■ CAMC ■ MESSINGHAM



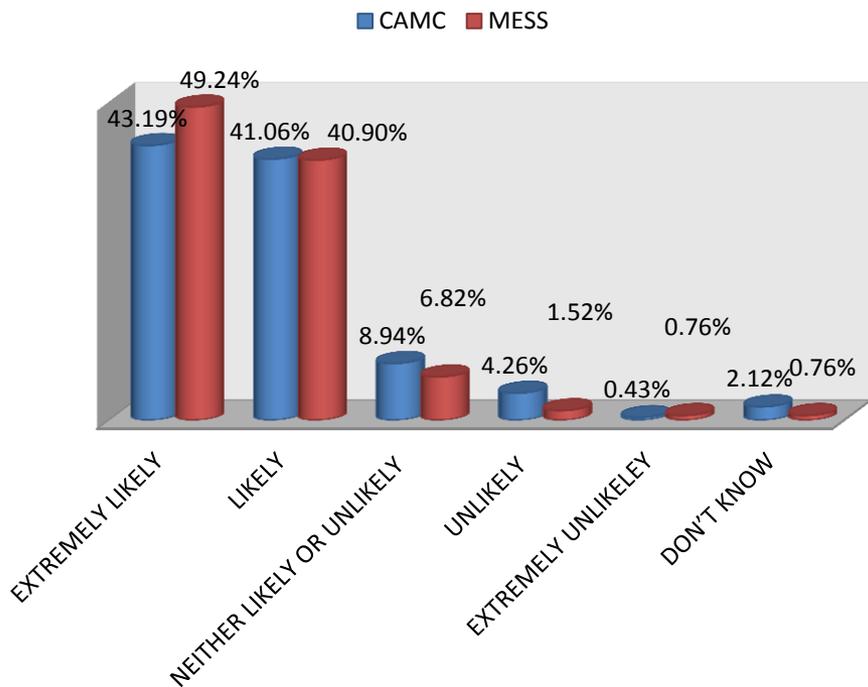
NOVEMBER/DECEMBER 2017

■ CAMC ■ MESSINGHAM



FRIENDS & FAMILY TEST....

NOVEMBER 2016



NOVEMBER/DECEMBER 2017

